

Business Analyst

Job Title:	Business Analyst
Department:	BTO
Location (primary):	Dubai or Palma
Name of hiring manager:	Alaa Saleh

Who are WebBeds?

WebBeds is the fastest growing and most significant accommodation supplier to the travel industry. We are a global company offering ground services (hotels, transfers, tours, activities) to travel professionals. Our products help our partners and customers to create amazing Travel experiences.

Our Products range from a Retail Online platform, Integration Connectivity hub and distribution APIs to name but a few and our systems are 100% cloud hosted processing up to 5.0bn search requests daily We deliver amazing outcomes using leading edge technology through innovative and creative thinking.

WebBeds is a subsidiary of Webjet Limited (ASX: WEB) – an ASX 200 listed company operating a global digital travel business.

What makes us stand out?

- We are a wholesale global travel organisation
- We have 1500+ people speaking 50+ languages in 120+ cities across 50+ countries
- We partner with over 400,000 properties in more than 14,000 destinations
- We work with more than 44,000 travel companies in 145 source markets
- We have an amazing Technology team focussed on delivering valuable outcomes using innovative tech and creative & lateral thinking.

What will you do on your journey with WebBeds?

We are seeking a dynamic and experienced Business Analyst with a strong sense of ownership to join our team and play a pivotal role in our business transformation initiatives. As a Business Analyst, you will collaborate closely with the Transformation Programme Director, the Business Transformation Office, and senior leadership to contribute to the end-to-end transformation journey aligning with our overall business strategy. Your responsibilities will include analyzing business processes, identifying areas for improvement, and implementing

solutions to drive the delivery of significant transformational projects. Your role is to support the business needs by taking on board requirements and defining/shaping business processes spread across multiple areas.

Key elements to this role include, but are not limited to:

- Collaborate with cross-functional teams to analyze current business processes and identify opportunities for transformation.
- Work closely with stakeholders to gather and document business requirements, ensuring alignment with organizational goals.
- Possess strong negotiation skills to work with various stakeholders and shape potential solutions.
- Demonstrate a sense of ownership in understanding business requirements and representing them effectively.
- Document, review, digest, and analyze end-to-end and cross-functional interdependent processes.
- Decompose processes and propose multiple ways to improve, redesign, or move forward, applying methodological thinking and analyzing the pros and cons for each proposal.
- Support the development and execution of a comprehensive business transformation strategy.
- Assist in the implementation of new processes, technologies, and systems to enhance overall business performance.
- Conduct thorough analysis of data and metrics to measure the success and impact of transformation initiatives.
- Engage with key stakeholders to understand their needs and concerns, fostering positive relationships.
- Identify and communicate potential risks and challenges associated with the transformation, proposing proactive solutions.
- Support the integration of technology solutions to enhance business processes as part of the transformation.
- Contribute to a culture of continuous improvement, agility, and adaptability to evolving business needs.

The skills we would love to see in your suitcase!

- Proven experience in business analysis and driving transformational projects.
- Ability to navigate challenging situations and implement effective solutions.
- Strategic thinking, creativity, and innovation in making critical decisions.
- Excellent planning, methodical, logical and organizational skills.
- Upholds high integrity, openness, and dedication to good governance.
- Motivated with a curious and excellence-driven mindset, committed to fostering business growth and success.
- Outstanding verbal and written communication skills with a charismatic and personable demeanour.
- Proven track record in requirement gathering, documenting and validating.
- Proactive in learning new technologies and their applications.

Why choose us as your next destination?

We are super proud of our dedicated team of friendly, energetic & passionate professionals. Our people are key to the success of our business & everybody at WebBeds has their own unique role to play as we continue to drive the company forward.

Over 50 different languages are spoken by our workforce, but whether working from offices in Dubai or London or out in the field in Johannesburg or Buenos Aires, we all share the common goal to take pride in what we do & to deliver our partners with unbeatable service & support.

- International highly skilled group of experts from all around the globe 🌐
- Dynamic environment with the chance to grow, influence & impact change ⚡
- Disruptive, fast-growing market leader within travel & endless possibilities 📁
- Culture built on collaboration 🤝 empowerment and innovation 💡

Click for more information about life at WebBeds : <https://vimeo.com/448790131>

Find out more about the WebBeds business at www.webbeds.com